

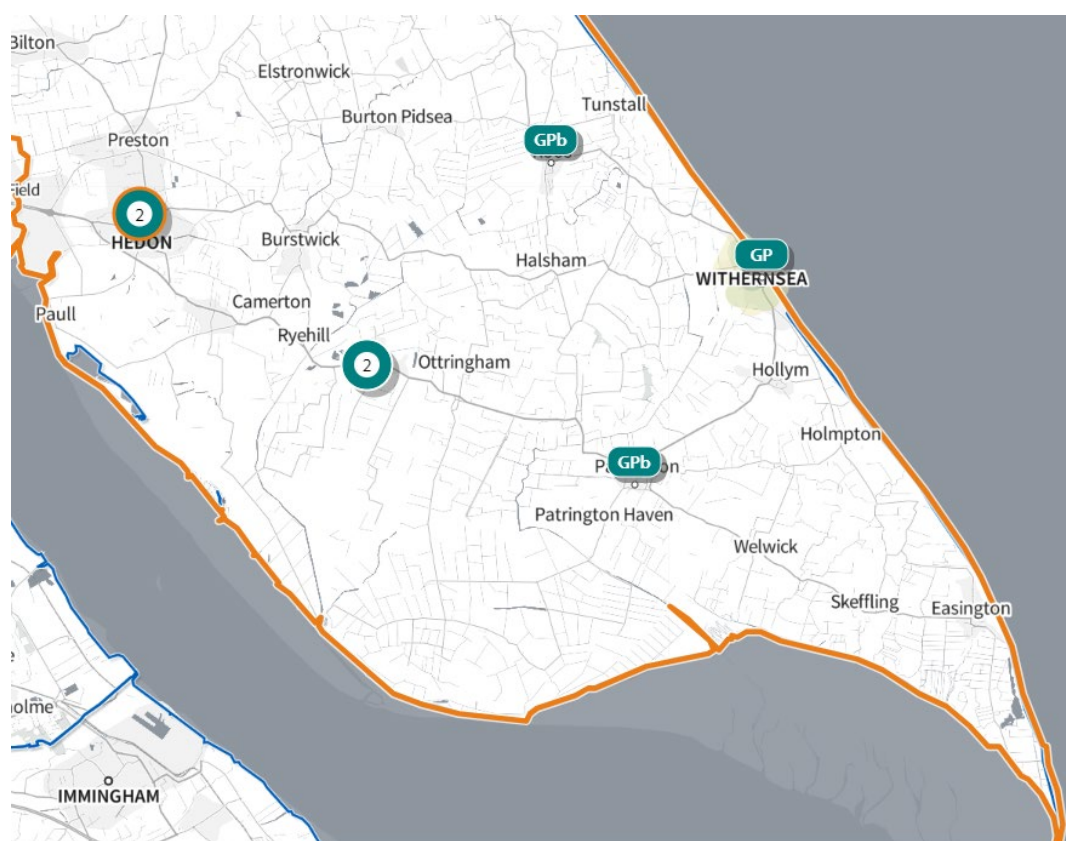
**Proposed Closure of Prospect House, Chapel Lane, Keyingham Surgery**

Holderness Health is a rural GP practice with 5 locations and 7 sites for patient facing services. Patients can attend any site of their choosing for appointments. The practice has also recently acquired a large administrative space in order to ease estate pressures and remove the need to use clinical space by non-clinical staff.

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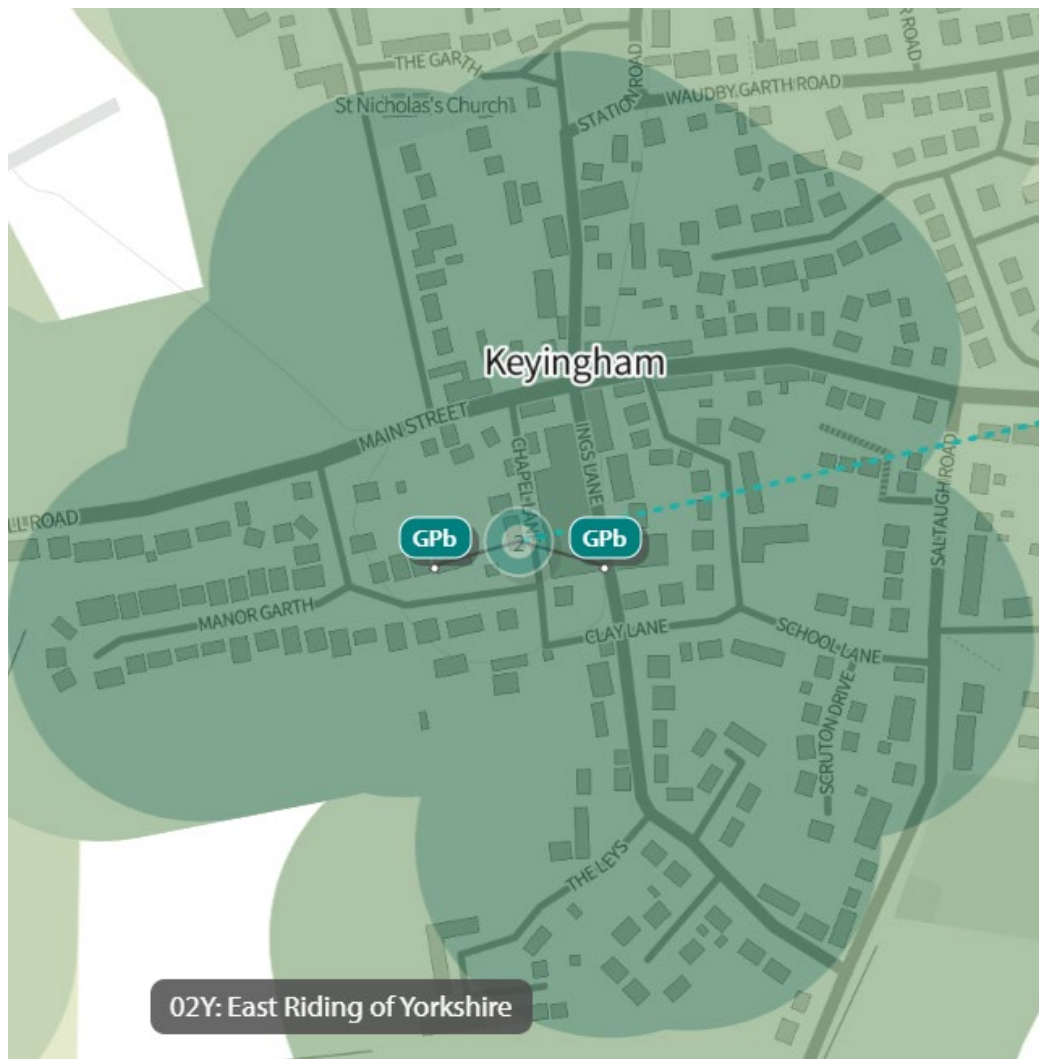


## **Keyingham**

Keyingham is a village, located four miles south east of Hedon with a population of around 2,300. The village lies on a low ridge of the Holderness Plain and is surrounded by agricultural land. It is a rural area, which has a bus service to Withernsea and Hedon.

The practice has two sites located in Keyingham which are approximately 1 minute walk to get to one Keyingham site from the other.

One site, Chapel Lane is located towards the top of the street and has car parking available. The second site (Prospect House) has only on street parking in the residential street.



## **Proposed Site for Closure**

### **Address**

Prospect Surgery  
Chapel Lane  
Keyingham  
HU12 9RA



Prospect Surgery, a former residential property, comprises a small, semi-detached GP surgery, which is attached to a residential property in separate ownership. The accommodation provides one consulting and one treatment room however the surgery is currently closed to patients. The Prospect site is in need of modernisation in order to make it accessible to patients and has a very small patient capacity. Access to the property is via a narrow gate.

### ***Capacity***

**Treatment room : 1**

**Consulting room : 1**

### **Temporary Closure**

The site was closed on a temporary basis during Covid (March 2020) and has mainly been used by the Research Team at Holderness Health until they were relocated to one of the alternative sites. Since this relocation, the site has been empty.

### **Proposal**

Holderness Health are proposing to dispose of the property and reinvest finances in other estate. This is **just** the Prospect House surgery and **NOT** the second Chapel Lane, Keyingham surgery which has continued to function.



## Remaining Site

The remaining Keyingham site is the bigger of the two sites and is a more modern building with better accessibility and parking for 7 vehicles. This site is also on the main road with a bus stop directly outside the building.

This site offers a number of appointments such as GP, practice nurse, healthcare assistants and also continues to have visiting services such as retinal screening and AAA screening.

There are NO PLANS to close this Keyingham site.

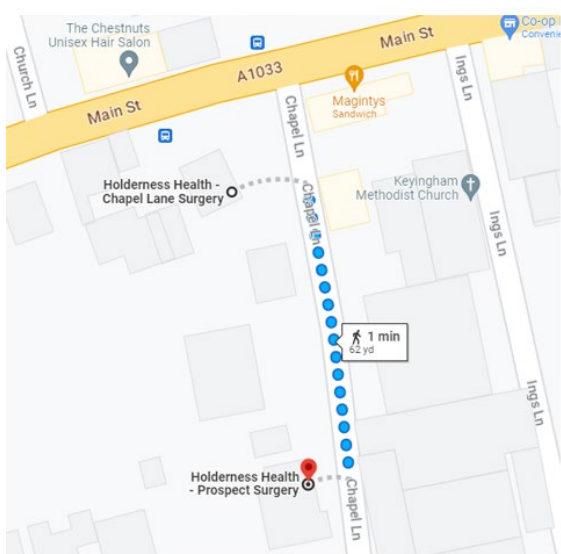


## How Will This Impact our Patients?

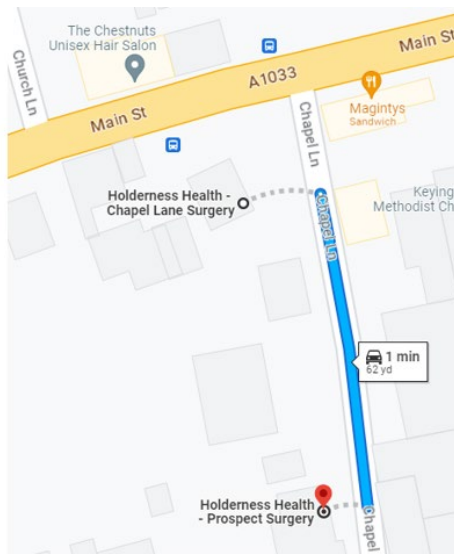
### **Where will patients attend for appointments?**

Patients can still be seen in the village of Keyingham, at the second Keyingham site which is approximately 62 yards and can be reached by foot or by car in approximately 1 minute.

#### *Walking route*



#### *Car route*





Patients also have the opportunity to attend any of the other 5 practice sites should they wish to do so

**Are there any other plans to close any other sites?**

No, the Prospect House site is the only site we are seeking to close. The site is in need of extensive refurbishment and has not been used for patient services in some time. Given the proximity of the second Keyingham site, we feel this site is redundant. Given the second site there should be no impact to patients.

**Will this reduction in capacity impact our patient services or the number of appointments offered to patients?**

No, we have expanded our estate footprint over the last two years to include a new administrative space, which has freed up clinical space that we have had to use previously for administrative staff. The site has been closed for some time and only had one consulting room and one treatment room. Looking at the number of appointments overall in Keyingham, the last 6 months the Prospect Surgery was open compared with the same period in 2022 we provided an additional 2,000 appointments.

July-Dec 2019 Pre Closure  
Booked Appointments Keyingham  
3955

Jul-Dec 2022  
Booked Appointments Keyingham  
6167

## **Will this reduce any other services offered to patients?**

No, services that were offered in Keyingham are still available at the remaining Keyingham site.

## ***What should I do if I want to discuss this proposed closure or have any concerns about patient services if the closure goes ahead?***

Any concerns should be directed to the practice and there are a number of ways that you can do this.

### **Email**

Please email our feedback address on:

*hnyicb-ery.feedback.holdernesshealth@nhs.net*

### **Patient Survey**

You can complete our patient survey regarding the proposals. Paper copies are available from our Chapel Lane Surgery in Keyingham or you can complete the survey online here:

<https://forms.office.com/e/hwBWvgdLka>

### **Telephone**

Please call any of the practice telephone numbers and ask to speak with a member of the Senior Management Team.

### **Face to Face**

We will be holding our regular "Meet the Managers" Saturday meeting at the Keyingham Branch Surgery – Chapel Lane, Keyingham on Saturday 28 October between 8.30am and 11.00am. Please note this is the larger branch practice near the main road with adjoining practice (and not the proposed closure site). Please feel free to drop in and discuss any concerns that you may have.